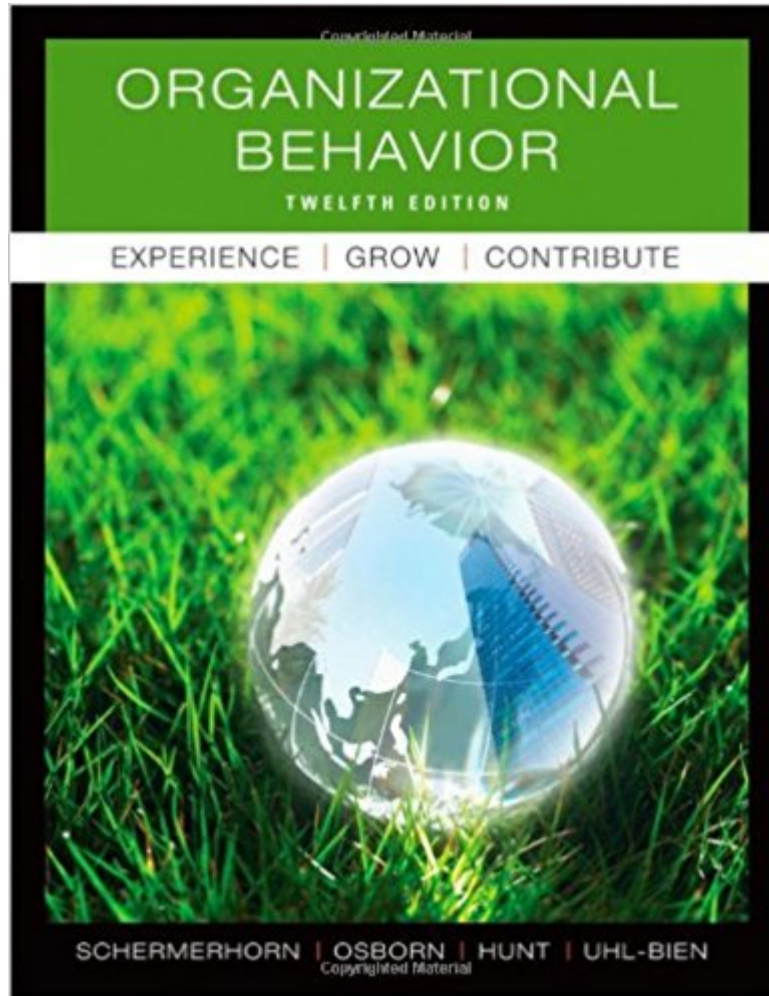


The book was found

# Organizational Behavior



## Synopsis

The new edition of Organizational Behavior includes a rich array of exercises, cases, and applied materials such as the Kouzes and Posner Leadership Practices Inventory and Pfeiffer Annual Edition exercises available in the OB Skills Workbook. It also focuses more on the hot topic of ethics throughout the entire book to ensure it is contemporary and engaging. The text also introduces two brand new key features – "Finding the Leader in You" and "Taking it Online". "Finding the Leader in You", discusses leading in the workplace in a personal and applied way. The goal is to make the material more relevant and applicable to today's readers. The "Taking it Online" feature will take the reader from the book to an online case, activity, self-assessment, or video clip of the leader they are reading about.

## Book Information

Hardcover: 648 pages

Publisher: Wiley; 12 edition (November 1, 2011)

Language: English

ISBN-10: 0470878207

ISBN-13: 978-0470878200

Product Dimensions: 8.2 x 1.1 x 10.1 inches

Shipping Weight: 2.8 pounds (View shipping rates and policies)

Average Customer Review: 4.1 out of 5 stars 94 customer reviews

Best Sellers Rank: #19,417 in Books (See Top 100 in Books) #71 in Books > Business & Money > Business Culture > Workplace Culture #384 in Books > Business & Money > Processes & Infrastructure #1005 in Books > Textbooks > Business & Finance

## Customer Reviews

Test Your Knowledge in Organizational Behavior: When a person's human skills are so good that they always have relationships with other people who they can confidently ask for help and assistance at work, these skills increase the \_\_\_\_\_ of an individual. Analytical capacity Ethics mindfulness Social capital Multiculturalism When a team leader evaluates the performance of all team members as an average, the possibility for \_\_\_\_\_ error in the performance appraisal is quite high. Personal bias Recency Halo Central tendency What is a possible disadvantage of choosing to make a decision by the team rather than by the individual method? People are better informed about the reason for the decision It takes too long to reach a decision More information is used to make the decision It won't ever result in a high-quality decision If

someone is interested in proxemics as a means of improving communication with others, that person would likely pay attention to his or her \_\_\_\_\_.

Office layout Status Active listening skills 360-degree feedback The three basic power relationships are \_\_\_\_\_. Upward, downward, and lateral Upward, downward, and oblique Downward, lateral, and oblique Downward, lateral, and external Copying of the successful patterns of others is called \_\_\_\_\_. Mimicry Scanning Graphing Strategy

Answers: c d b a a a

What makes a leader successful? Energy and adjustment or stress tolerance Prosocial power motivation Achievement orientation Emotional maturity Self-confidence Integrity Perseverance or tenacity Cognitive ability, intelligence, social intelligence Task-related knowledge Flexibility

• If you have difficulty with change you will have a harder time being successful as a leader

• “Avon CEO Andrea Jung Fun Facts: The most powerful voice reporting from within Iran about the recent presidential election didn’t belong to a single person. Rather, it was a chorus of many voices. On July 16, 2009, a peak of 221,744 tweets mentioning Iran were sent out in one hour, and more than 23,750 tweets were tagged with #iranelection.

• Amazon’s founder and CEO Jeff Bezos coined a simple rule when it comes to sizing the firm’s product development teams: If two pizzas aren’t big enough to feed a team, it’s too big.

• A Microsoft survey of 38,000 workers worldwide raised concerns about teamwork and productivity. Results showed that the average worker believes 69% of all meetings attended were ineffective.

• A “jelly” is a co-worker community “ people who meet together to do individual work in public places like libraries or coffee shops rather than at home.

• At Root Learning, a small management consulting firm in Sylvania, Ohio, and also ranked by the Wall Street Journal as one of America’s Top Small Workplaces, the individual counts. Caricature drawings of each employee are hung in the lobby with the goal of highlighting their interests and talents.

• In the 20th century, left brain (analytical) thinking ruled. In today’s workplace, right brain (creative) and “whole brain” thinking provide the keys to success.

The book was received so quick, that I was actually very surprised. The condition of the book was great! I LOVE that it came in a binder because it made storing other papers for class easier, and kept everything together neatly. The only issue I have is that the sheets JUST fit into the binder, and it makes it hard some times to flip through chunks of the book.

This is the textbook used for an MBA Organizational Dynamics course. The text is outstanding. It’s written in plain English and spells out practical strategy for succeeding in this changing

business climate. Understanding the way the members of an organization work and build together puts a leaders day to day management strategies into sharp perspective. This was extremely helpful and transformational. A good portion of my ideals of management have changed because of the concepts presented in this text.

Super awesome Happy Time!!!

This book should not be taught in college courses.. There are so many grammatical errors and when your trying the study and know the vocab. Word the self-test says something different. So beware if you buy this book.

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Its a text book so I will not review plot or characters. What I will say is that saving half the price of buying this at the university book store made it very interesting. Half the price and delivered right to my door without waiting in line for it.

I ordered and paid for a new text book, but, although this book is in good condition, it has a number of pages with highlighted sections - it is clearly a used book. I don't mind buying a used book, but I paid for a new one.

Great.

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